FEEDBACK 2019-20

The Feedback Questionnaire is made on the basis of measures which is provided in the NAAC Manual. It is divided into two Sections, Section-A and Section B. Section A contains general information about the respondents and their perception of College teachers and their teaching methods.

Section B contains questions regarding respondents' views of their campus and governance system, skills & employability & their awareness of different student centric committees and cells. The respondents belong to Under Graduate and Post Graduate levels.

When asked about the cause behind choosing the college, maximum number of respondents (51.50%) were of the opinion that they chose the college because of its reputation whereas 25.30% accepted that they did so because of proximity to home. 16.60% students were of the opinion that they did not have any other option available for admission and only 6.60% student chose the college because of affordability of fees. It is clear from the analysis that maximum students chose the college because of its reputation.

Section - B The feedback is of three Parts. From an analysis of **Section B Part -I**, it was found that 78.15% students were satisfied by the College Library; only 21.83% were dissatisfied. 75.54 students were satisfied by the Sports and Game facility of the College. Regarding the Laboratory Facility, 72.05% students were satisfied and 27.95% were dissatisfied.

On the question of ICT based Classroom facility, 68.99% respondents were found to be satisfied and only 31.01% were dissatisfied. Maximum respondents (82.09%) were satisfied with the Hostel facility of the College and only 17.9% students were dissatisfied with it.

On basic amenities like Toilet and Drinking water facility related questions, 58.95% and 74.23% students respectively were found to be satisfied. Regarding the canteen facility a maximum number of respondents (64.19%) were satisfied. It should be pointed out that maximum respondents were satisfied with medical facility of the College. 67.69% respondents were satisfied while 32.31% were dissatisfied by it.

As per the campus environment and its cleanliness, maximum (77.72%) students accepted that their college environment is very clean and green while 22.27% respondents were dissatisfied by it.

Regarding college governance and office facility on informative services related question, 87.33% students accepted that the College Administration is very cooperative while 12.66% were dissatisfied by the informative services of the Institution.

On Student-oriented programmes such as NSS/NCC and Cultural Activities, 93.01% students expressed their satisfaction. Maximum (89.95%) students were satisfied by Cultural Activities and only 10.05% students were dissatisfied.

Maximum respondents (89.51%) accepted that students' representation in all programmes & committee activities are adequate & they perform properly. In this way it is clear that maximum students are satisfied with the college campus life, facilities and governance or administrative system of the institution.

From an analysis of **Section B, Part II,** which is related to the Role of Institution in skill development and employment of students after studying in the College, it is clear that 96.05% students were satisfied by the level of knowledge gained in the Institution. On the question of different skills gained in the Institution, 94.75% students were satisfied and 5.24% were not satisfied. Regarding the role of the Institution in employability, 88.20% respondents gave a satisfactory response and only 11.78% respondents were not satisfied. On the question of the Institution's Guidance and Career Counseling Cell's role in providing proper guidance to students, 89.50% respondents expressed satisfaction whereas 10.47% respondents were not satisfied. 77.28% students gave response expressing satisfaction regarding the role of 'Placement Cell' of Institution while 22.70% students gave a response expressing dissatisfaction.

In this way it is clear that maximum students have a satisfactory view towards the role of Institution in the process of knowledge and skill development, employability, guidance & counseling & placement.

Section B Part III of the feedback is related to questions regarding students' awareness of different Committees & Cells of the Institution. It is clear from the analysis that 86.89% students were aware of the Guidance and Counseling Cell and its functions whereas only 13.11% were not aware of it. 61.57% respondents have knowledge about the Institutional IQAC and 38.43% do not have any knowledge about this Cell. 91.70% students were aware of the Anti Ragging Committee of the College and 67.25% students have knowledge of the Grievance & Redressal Cell whereas 32.75% have no information about them. On the question of Digital Library of the College, 87.78% students have knowledge and awareness regarding this. Only 12.22% are not aware of the Digital Library of the College. Regarding the Alumni Cell, 70.30% students accepted that they have information about the alumni cell and 86.03% students want to become member of their Institutional Alumni Cell.

In this way, on the basis of an analysis of Section B Part III it is clear that maximum students have knowledge and awareness regarding Institutional Committees & Cells.

ANNEXURE -02

Figures

Figure - 1
Cause of College Selection

	Cause	Response Percentage %
1.	Reputation	51.50%
2.	Affordability of Fee	6.60%
3.	Near to home	25.30%
4.	No other option available	16.60%

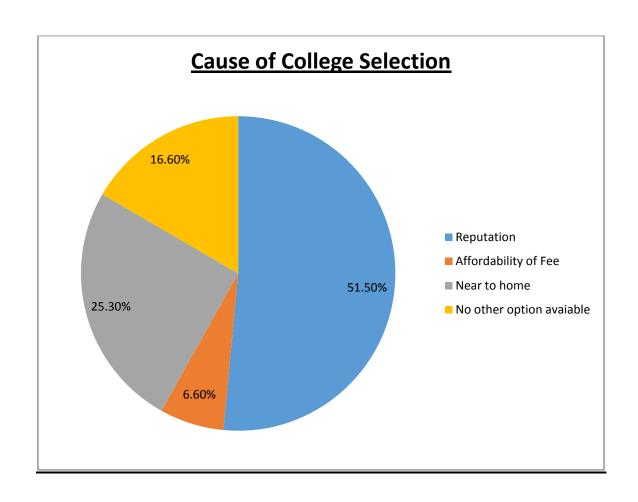
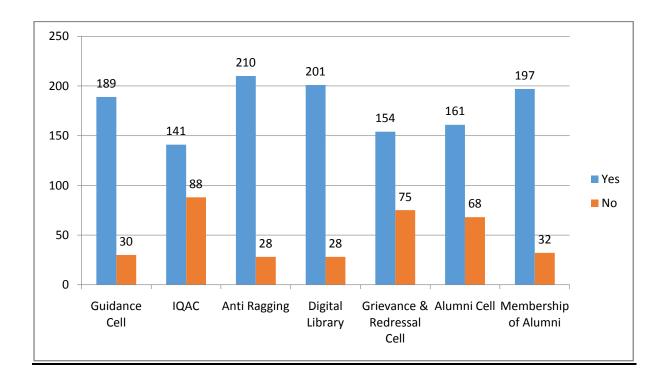


Figure - 2
Student awareness of the Institution's Student Oriented Cells & Committees

Sr No.	Awareness Response	Yes	No
1.	Guidance Cell	86.89%	13.11%
2.	IQAC	61.57%	38.43%
3.	Anti Ragging	91.70%	8.30%
4.	Digital Library	87.78%	12.22%
5.	Grievance & Redressal Cell	67.25%	32.75%
6.	Alumni Cell	70.30%	29.70%
7.	Membership of Alumni	86.03%	13.97%



 $\underline{Figure-3}$ Role of Institution in Skill Development and Employment

Sr. No.	Skill Development	Dissatisfaction in %	Satisfaction in %
1	Level of Knowledge	3.92	96.05
2	Skill Gained	5.24	94.74
3	Employability	11.78	88.2
4	Guidance & Career Counseling	10.47	89.50
5	Placement Cell	22.7	77.28

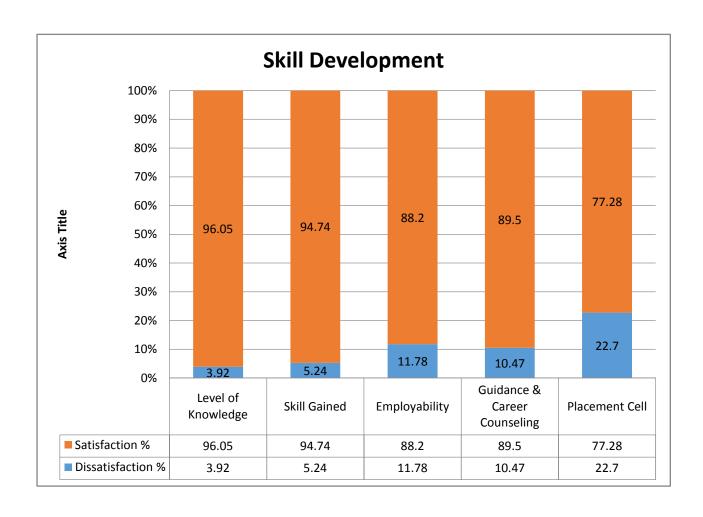
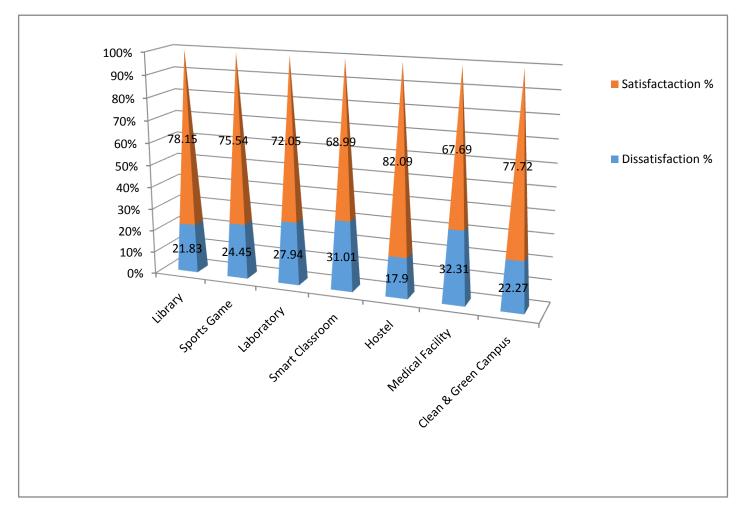


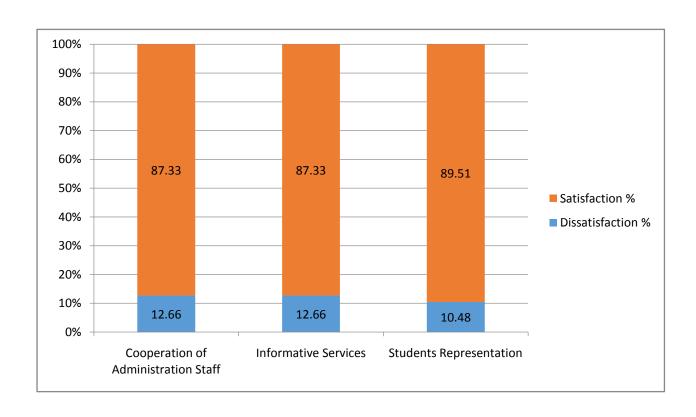
Figure - 4
Students Perspective toward Campus Facility

Sr. No.	Campus Facility	Dissatisfaction in %	Satisfaction in %
1.	Library	21.83	78.15
2.	Sports Game	24.45	75.54
3.	Laboratory	27.94	72.05
4.	Smart Classroom	31.01	68.99
5.	Hostel	17.90	82.09
6.	Medical Facility	32.31	67.69
7.	Clean & Green Campus	22.27	77.72



 $\underline{Figure-5}$ Students Perspective towards College Administration & Students Representative

Sr. No.	Items	Dissatisfaction in %	Satisfaction in %
1.	Cooperation of Administration Staff	12.66	87.33
2.	Informative Services	12.66	87.33
3.	Students Representation	10.48	89.51



Annxure-01 (Tabulation)

Table -01

SECTION -A

Cause of College Selection

	Cause	Response (Percentage)
1.	Reputation	51.50
2.	Affordability of Fee	6.60
3.	Near to home	25.30
4.	No other option available	16.60

Table -02

SECTION B PART I

Campus Life and Governance

Sr. No.	Campus Life & Governance	Dissatisfaction (Percentage)	Satisfaction (Percentage)
1.	Library	21.83	78.15
2.	Sports & Game	24.45	75.54
3.	Laboratory	27.94	72.05
4.	Smart Classroom	31.01	68.99
5.	Toilet	41.04	58.95
6.	Drinking Water	35.76	74.23
7.	Hostel	17.9	82.09
8.	Canteen	35.81	64.19
9.	Medical Facility	32.31	67.69
10.	Student's Grievance Redressal Cell	20.52	81.22
11.	Cleanliness of the Campus	22.27	77.72
12.	Campus Environment	10.04	89.95
13.	Cooperation of Administration Staff	12.66	87.33
14.	Informative Services	12.66	87.33
15.	NSS/NCC	6.98	93.01
16.	Cultural Activities	10.05	89.95
17.	Students Representation	10.48	89.51

<u>Table -03</u>
<u>SECTION B - PART II</u>
Role of Institution in Skill Development and Employment

Sr. No.	Contents	Dissatisfaction (Percentage)	Satisfaction (Percentage)
1	Level of Knowledge	3.92	96.05
2	Skill Gained	5.24	94.74
3	Employability	11.78	88.2
4	Guidance & Career Counseling	10.47	89.50
5	Placement Cell	22.7	77.28

SECTION B - PART III STUDENT AWARENESS

Sr No.	Awareness Response	Yes	No
		(Percentage)	(Percentage)
1.	Guidance Cell	86.89	13.11
2.	IQAC	61.57	38.43
3.	Anti Ragging	91.70	8.30
4.	Digital Library	87.78	12.22
5.	Grievance & Redressal Cell	67.25	32.75
6.	Alumni Cell	70.30	29.70
7.	Membership of Alumni	86.03	13.97